

Dr. Andy Myers, The Ginger Nut @drandymyers

andymyers@walnutunlimited.com

SCENT powerful | memorable | emotional



Multi-sensory

From transactional to engaging - building experiences and developing emotion at the point of purchase



Vision & Sound

In retail vision and sound dominate



The question

Understand the effect of scent on an experience & generate brand content for PR



BeachMarine Sawgrass



Waterfall Woodlands



Northern Lights
Crisp Breeze



UnderseaSpa Eucalyptus



SkiingChristmas Tree



Base Jumping
Cucumber Mint





Arousal varies across VR experiences

The more active the experience, the higher the arousal



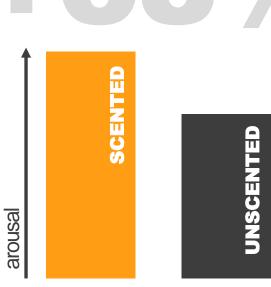
Arousal results from unscented condition

key learnings

+38%

Scent amplifies the experience

Highly significant uplift in arousal



context

arousal +91% beach +85% waterfall +74% northern lights +52% undersea skiing base jumping scented unscented

The effect varies by experience

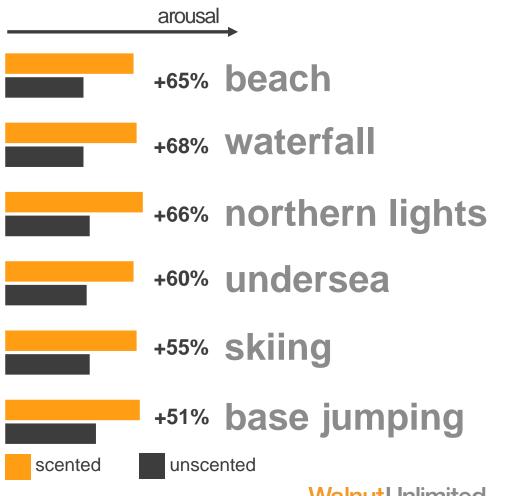
The more active the experience, the lower the effect

Walnut Unlimited...

attention

First 5s of impact

An uplift in arousal in all conditions in the opening seconds



Walnut Unlimited...

Time impacts the effect

Effect of scent on arousal diminishes over time when the experience is more extreme



Walnut Unlimited...

Build brand memories through scent

Amplify:

Scent will amplify the experience

Attention:

An immediate effect on all experiences

Context:

How it works won't always be the same

Time:

Consider how the effect of scent evolves

Walnut Unlimited...

@drandymyers

Download the full report at:

premiumscenting.com/ultimate-retail-experience/